

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Janie Woller

Phone: (602) 542

W-01303A-05-0280

WS-01303A-02-0867

WS-01303A-02-0869

WS-01303A-02-0870

Priority: Respond Within Five Days

*Docket*

Opinion No. 2005 - 44404

Date: 6/1/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Tony

Pacella

Account Name: Tony Pacella

Home: (623) 214-6046

Street: 19208 N. Moon Dance Lane

Work: (000) 000-0000

City: Surprise

CBR:

State: AZ Zip: 85379

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Mr. Pacella called regarding the notice he received from Arizona-American Water on the increase and that he is against it.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

6/1/05 Agreed to enter his comments in our database for the record and have them placed in Arizona-American's official Docket No. W-01303A-05-0280. Closed.

\*End of Comments\*

Date Completed: 6/1/2005

Opinion No. 2005 - 44404

Arizona Corporation Commission  
**DOCKETED**

JUN - 1 2005

DOCKETED BY	<i>RS</i>
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AZ CORP COMMISSION  
DOCUMENT CONTROL

2005 JUN - 1 P 2:32

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Janie Woller

Phone: (602) 542-0821

Fax: (602) 542-2129

Priority: Respond Within Five Days

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Opinion      No. 2005 - 44411

Date: 6/1/2005

Complaint Description:      08F Arsenic

First:

Last:

Complaint By:

**Gerald**

**Halverson**

Account Name:      Gerald Halverson

Home: (623) 546-8331

Street:      16010 W. Silver Breeze

Work: (000) 000-0000

City:      Surprise

CBR:

State:      AZ      Zip: 85374

is:

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Utility Company.      **Arizona - American Water Company**

Division:      Water

Contact Name:      n/a

Contact Phone: n/a

**Nature of Complaint:**

Mr. Halverson called regarding the rate increase notice he received with his bill to say that he is against the increase.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

6/1/05 p.m. Returned Mr. Halverson's call and spoke with Mrs. Halverson and she wanted to know which system they are in. I called AZ-American and was informed that they are in the Aqua Fria system. Called Mrs. Halverson and informed her of AZ-American's response. Entered the Halverson's comments that they are against the increase into the database for the record and a copy was given to Docket Control to be placed in AZ-American's official Docket No. W-01303A-05-0280. Closed.

\*End of Comments\*

**Date Completed:** 6/1/2005

**Opinion No.**      2005 - 44411

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Janie Woller

Phone: (602) 542-0821

Fax: (602) 542-2129

Priority: Respond Within Five Days

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Opinion No. 2005 - 44402

Date: 6/1/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Tracy

Wong

Account Name: Tracy Wong

Home: (623) 214-7297

Street: 17589 W. Spring Lane

Work: (000) 000-0000

City: Surprise

CBR:

State: AZ Zip: 85379

is:

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Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Ms. Wong called regarding receiving notice from AZ-American that they are requesting a \$5.61 increase and she is against any increase.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

6/1/05 Informed Ms. Wong that I would enter her comments into our database for the record and that I would give Docket Control a copy of her comments to place in Arizona-American's official Docket No. W-01303A-05-0280. Closed.

\*End of Comments\*

Date Completed: 6/1/2005

Opinion No. 2005 - 44402

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